

On page 1, line 8, delete ", attorney docket no. 018972.0368".  
On page 1, line 9, change "Serial No. \_\_\_\_\_," to --Serial No. 08/919,475,--.  
On page 1, line 10, delete ", attorney docket no. 018972.0371".  
On page 1, line 11, change "Serial No. \_\_\_\_\_," to --Serial No. 08/919,474,--.  
On page 1, line 12, delete ", attorney docket no. 018972.0372".  
On page 1, lines 12-13, change "Serial No. \_\_\_\_\_," to --Serial No. 08/919,218,--.  
On page 1, line 14, delete ", attorney docket no. 018972.0373".  
On page 1, line 14, change "Serial No. \_\_\_\_\_," to --Serial No. 08/919,215,--.  
On page 1, line 16, delete ", attorney docket no. 018972.0440".  
On page 3, line 26, delete "is" (second occurrence).  
On page 5, line 10, after "embodiment" insert --of--.  
On page 6, line 4, change "disptacher" to --dispatcher--.  
On page 6, line 5, after "also" insert --be--.  
On page 7, line 6, change "102" to --112--.  
On page 8, line 30, change "fulfilment" to --fulfillment--.  
On page 9, line 3, change "414" to --419--.  
On page 9, line 13, change "510" to --506--.  
On page 9, line 25, change "412" to --416--.  
On page 10, line 7, change "fulfilment" to --fulfillment--.  
On page 10, line 13, change "422" to --420--.  
On page 11, line 19, after "number" insert --x--.  
On page 11, line 7, after "option" insert --424--.  
On page 11, line 31, after "determination" insert --is made--.